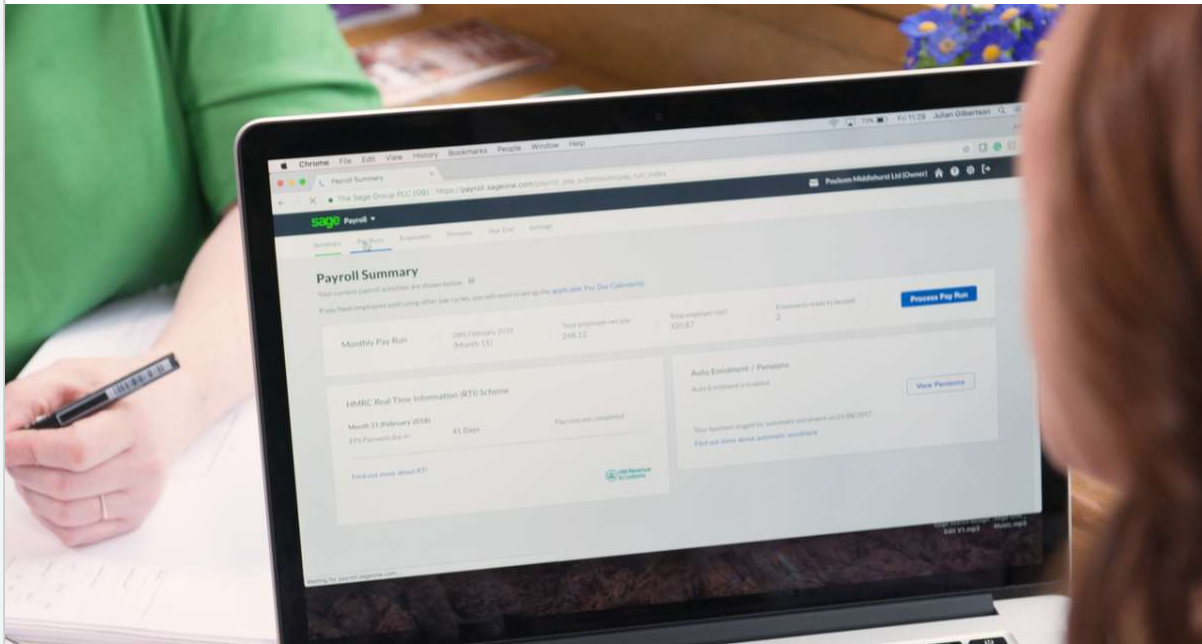


[View this email in your browser](#)

Sage Business Cloud Payroll Newsflash July 2021

[View our Resources page](#)

Legislative changes

e@syFile Version 7.1.3 and 7.1.4

SARS e@syFile Employer version 7.1.3 was released on 28 June 2021 and version 7.1.4 on 30 June 2021. Click [here](#) to view the release notes or [here](#) to download the software.

For assistance with SARS e@syFile downloads, installations and updates, kindly contact SARS directly on 0800 00 7277.

Other important Legislative changes

These include the Individual Filing Season 2021 and SARS notices. Read more information on this on our [Sage City Article](#).

2021-2022 Pocket Guide

#Trending

How to view my PAYE Calculation?

View our knowledgebase article [here](#).

How to generate the UIF Declaration?

View our knowledgebase article [here](#).

View our self help video [here](#).

How to setup a Provident Fund benefit

View our knowledgebase article [here](#).

Attend our free training course [here](#).

What's trending?

View our infographic [here](#).

Sage Knowledgebase

Planned Maintenance

There will be scheduled maintenance planned for the 21st of July 2021.

This is regular server maintenance.

For the month of August, there will be scheduled maintenance on the 18th of August 2021.

Sage City Announcements

Self-Help Options

Pegg - Your virtual payroll assistant!

Pegg wraps the latest AI technology with the in-depth knowledge of Sage experts into an easy-to-use, easy-to-access interface, that is available to you 24/7. Next time you have a query, ask [Pegg!](#)

Sage Knowledgebase

Access an assortment of online self-help options, created by our support teams to help you with any issue 24 hours a day, 7 days a week!

Visit our Sage Knowledgebase at www.Sagekb.com.

Sage City

Want to check if there is a change to our operating hours? Is there a fault on our telephone lines or server? Have we implemented newly released changes? Always stay up to date with [Sage City!](#)

Subscribe to our YouTube Channel

View our Sage Business Cloud Payroll Africa Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

[YouTube Playlist](#)

Customer Care / Customer Experience

Need some help with a customer complaint?

Please make use of the CX customer care email box. That way we can track the complaint and make sure that the customer is helped within the quickest time possible.

The email is: customercare.shp@sage.com

Customer Experience [CX] SA is working hard to bring the voice of the customer to Sage and to drive up our Customer Satisfaction and Net Promoter Score [NPS].

[Read more about NPS](#)

Additional Solutions from Sage

Need a Statement/Invoice or assistance with generating a Sage Renewal code?

Click [here](#) to view more.

UIF Contributions, Declarations and Benefits Webinar

Join payroll expert Rob Cooper and a senior Practitioner from the UIF Fund in this webinar to traverse the UIF requirements from start to end, and to understand all the legal requirements of the:

- Payment of contributions to the Fund
- Declaration of employee details using payroll systems
- Seven types of benefits available to contributors, including the RWT benefit

[Read more or Register here](#)

Free Training!

Sage Learning Services is excited to announce the launch of the Complimentary Sage Payroll Training and Certification page on Sage University. Whether our customers are trial users, new business users or current Sage Payroll customers, we have the training that they need to be successful with Sage Payroll.

To access the training page visit <https://sageu.com/SBCPayroll/ZA/training>

We will keep on updating this page when new content becomes available.

Payroll | Sage Business Cloud Adviser Programs

Cloud-connected payroll allows accountants to run an accurate and efficient payroll service as a profitable add-on offering. Exclusive pricing available for accounting firms and payroll bureaus.

Click [here](#) for a specialist to share details of our Adviser program.

T's & C's apply.

[Sage Blog](#)

Sage Business Partner Consultations

Doing a leave audit and struggling?
Want to make sure that your processing is up to date and correct?
SARS Recon Failed?
Compliance issues?
SARS submission ETV letters that you might need assistance with?

Reach out to your business partner to assist you with any payroll related assistance you might require.

[Book a Business Partner](#)

Email Directories

Customer Care: customercare.shp@sage.com

Support: support@payroll.sageone.co.za

Sales: sales@payroll.sageone.co.za

Credit Control: accounts@payroll.sageone.co.za



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