



Sage Business Cloud Payroll Newsflash April 2022

[View our Resources page](#)

Legislative changes

EMP501 Annual Reconciliation Submission

The South African Revenue Service has confirmed the 2021/2022 submission season will be 1 April 2022 to 31 May 2022. For more information, click [here](#).

Low or Interest Free Loan/Debt Fringe Benefit - New Repo Rate Effective April 2022

The repurchase rate (repo rate) has increased from 4.00% to 4.25% on 25 March 2022. As from April 2022, the 'low or interest free loan/debt' fringe benefit should be calculated by using the new 'official interest rate'. For more information, click [here](#).

OID Threshold - 2022/2023

The Director General of Employment and Labour published a [Government Notice](#), increasing the OID earnings threshold from R506 473 per annum to R529 264 per annum effective 1 March 2022 (2022/2023 year of assessment).

Long Service Awards

As from 1 March 2022, there are changes on how qualifying long service awards should be processed on the payroll, including the addition of the IRP5 code 3835. Read more about these changes on our 2022 - 2023 Payroll Pocket guide below.

[2022-2023 Pocket Guide](#)

#Trending

How to clear validations?

View our clear company validation knowledgebase article [here](#).
View our clear employee validation knowledgebase article [here](#).

How to do a year-end roll over?

View our year-end roll over knowledgebase article [here](#).
View our year-end roll over video [here](#).
View our year-end infographic [here](#).

What's trending?

View our trending topics [here](#).

[Sage Knowledgebase](#)

Annual Reconciliation Submission

We wish to advise you that we opened the Annual Reconciliation Submissions on the 4th of April 2022.

Annual Reconciliation Notice

Self-help Options

Pegg - Your virtual payroll assistant!

Pegg wraps the latest AI technology with the in-depth knowledge of Sage experts into an easy-to-use, easy-to-access interface, that is available to you 24/7. Next time you have a query, ask [Pegg!](#)

Sage Knowledgebase

Access an assortment of online self-help options, created by our support teams to help you with any issue 24 hours a day, 7 days a week! Visit our Sage Knowledgebase at www.Sagekb.com.

Sage City

Want to check if there is a change to our operating hours? Is there a fault on our telephone lines or server? Have we implemented newly released changes? Always stay up to date with [Sage City!](#)

Subscribe to our YouTube Channel

View our Sage Business Cloud Payroll Africa Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

[YouTube Playlist](#)

Customer Care / Customer Experience

Need some help with a customer complaint?

Want to share your thoughts or compliments with us? Please make use of the CX [Customer Experience] customer care email box. Using the centralised mailbox, we can track any compliments or complaints and make sure that your query falls into the correct hands.

The email is: customercare.shp@sage.com

Customer Experience [CX] SA is working hard to bring the voice of the customer to Sage and to drive up our Customer Satisfaction and Net Promoter Score [NPS].

[Read more about NPS](#)

Additional Solutions from Sage

Need a Statement or Invoice?

Click [here](#) to view more.

Click [here](#) to read more regarding our online subscription payments.

Sage Compliance documents

Need our BEE certificate, bank verification or other compliance documents, click [here](#).

Labour Law for Payroll Professionals Webinar

Who is the most important person in your business? It's the Payroll Manager.

Don't believe us? Then don't pay you staff on time and properly and see how long it takes for serious trouble to raise its head.

A solid working knowledge of the BCEA and relevant aspects of the LRA, and the EEA is an essential requirement for the payroll administrator. It is vital to properly understand how the BCEA governs all the day to day problems of the employment relationship and how the additional aspects of the LRA and EEA that bear upon the work of the payroll professional.

For more information and how to register, please click [here](#).

Free Training!

Sage Learning Services is excited to announce the launch of the Complimentary Sage Payroll Training and Certification page on Sage

University. Whether our customers are trial users, new business users or current Sage Payroll customers, we have the training that they need to be successful with Sage Payroll.

Click [here](#) to access free training on Sage University.

We will keep on updating this page when new content becomes available.

Sage Business Cloud Adviser Programs

Cloud-connected payroll allows accountants to run an accurate and efficient payroll service as a profitable add-on offering. Exclusive pricing available for accounting firms and payroll bureaus.

Click [here](#) for a specialist to share details of our Adviser program.

Ts & Cs apply.

[Sage Blog](#)

Sage Business Partner Consultations

Need assistance with processing your year-end roll over?

If you plan on scheduling a consultation with one of our Sage accredited Business Partner consultants, please secure your booking soon as availability is limited.

[Book a Business Partner](#)

We are closed on all South African Public Holidays

Customer Care:

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Support: support@payroll.sageone.co.za | 0861 777 270

Sales: sales@payroll.sageone.co.za | 011 304 4320

Credit Control: accounts@payroll.sageone.co.za | 011 304 3351



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