## Sage



## Newsflash

February 2023

# Sage Business Cloud Payroll Legislative changes

BCEA Earnings Threshold Increase 2023/24

The Minister of Employment and Labour published a <u>Government Notice</u> increasing the BCEA earnings threshold from R224 080,48 per annum to R241 110,59 per annum effective 1 March 2023.

#### National Minimum Wage Increase

The Minister of Employment and Labour published a <u>Government Notice</u> increasing the national minimum wage from R23,19 per hour to R25,42 per hour effective 1 March 2023. The R25,42 per hour rate also applies to farm workers and domestic workers, an increase from R23,19. While the rate for per hour for workers employed on an expanded public works programme is R13,97, an increase from R12,75.

#### **OID Earnings Threshold**

The Director General of Employment and Labour published a <u>Government Notice</u>, increasing the OID earnings threshold from R529 264 per annum to R563 520 per annum effective 1 March 2023 (2023/2024 year of assessment).

#### Get real-time information notifications

Stay updated on the latest news related to the payroll environment by activating real-time notifications on the Sage City forums. Click <u>here</u> for steps to activate your notifications.

2023 - 2024 Pocket Guide

## #Trending

#### Year end Rollover

View our 'how to process the yearend roll over <a href="here">here</a>

View our 'how to clear employee validations' knowledgebase article <u>here</u>

View our 'how to clear company validations' knowledgebase article <a href="here">here</a>

#### How to view your tax calculation?

View our knowledgebase article <u>here</u>

#### Whats Trending?

View our trending topics here.

Sage Resources

## Self-help options

#### Pegg - Your virtual payroll assistant!

Pegg wraps the latest AI technology with the in-depth knowledge of Sage experts into an easy-to-use, easy-to-access interface, that is available to you 24/7. Next time you have a query, ask <u>Pegg!</u>

#### Sage Knowledgebase

Access an assortment of online self-help options, created by our support teams to help you with any issue 24 hours a day, 7 days a week! Visit our Sage Knowledgebase at <a href="https://www.Sagekb.com">www.Sagekb.com</a>.

#### Sage City

Our online community is here to make life easier. Connecting you with sage colleagues as well as industry and product experts to ask questions, share product experiences, exchange tips, read blogs on industry news and get the lastest information. Always stay up to date with <u>Sage City!</u>

#### Subscribe to our YouTube Channel

View our Sage Business Cloud Payroll Africa Playlist on the Sage Support and Training Channel for our growing base of informative self-help videos!

YouTube Playlist

## **NPS** [Net Promoter Score]

#### What is NPS?

Want to share your thoughts or compliments with us? Please make use of the CX [Customer Experience] customer care email box. Using the centralised mailbox, we can track and make sure that your query falls into the correct hands.

The email is: <a href="mailto:customercare.shp@sage.com">customercare.shp@sage.com</a>

Customer Experience [CX] SA is working hard to bring the voice of the customer to Sage and to drive up our Customer Satisfaction and Net Promoter Score [NPS].

Read about NPS

## **Additional Solutions from Sage**

#### Need a Statement or Invoice?

Click here to view more.

Click <u>here</u> to read more regarding our online subscription payments.

#### Sage Compliance documents

Need our BEE certificate, bank verification or other compliance documents, click here.

#### Free Training!

Sage Learning Services is excited to announce the launch of the Complimentary Sage Payroll Training and Certification page on Sage University. Whether our customers are trial users, new business users or current Sage Payroll customers, we have the training that they need to be successful with Sage Payroll.

Click here to access free training on Sage University.

Please ensure to log into your SageU account or create a new one before selecting the link below.

Sage Blog

## Free Sage Payroll Webinars

#### Managing your workforce has never been easier

Let us take you through our payroll to assist you with staying compliant with legislation and effectively managing your workforce.

Join us for a webinar where we take you through Sage Payroll functionality for Year-end procedure and legislative updates.

Our next webinar will be hosted on the 15th of March 2023.

Register here

## **Contact Details**

Sage AME telephone number – 086 123 SAGE (7243).

Support - <u>support@payroll.sageone.co.za</u>
Customer care - <u>customercare.shp@sage.com</u>
Sales - <u>sales@payroll.sageone.co.za</u>
Credit Control - <u>accounts@payroll.sageone.co.za</u>

## Need help?

Visit <u>Sage.com/Resources</u> for support, including links to the Sage Knowledgebase, Sage University, and more.

Transactional statement

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