ARTICLE

The following critical error message could be displayed when printing or reprinting an invoice (Inventory / Sales Order / Job Costing):



**REASON AND SOLUTION:**

A possible reason for the above error is the following:

The **CopyDescription** variable has been deleted on the Invoice design layout screen, as can be seen where it still is supposed to exist when opening a copy of a standard invoice layout:



And it will not resolve the problem by only inserting the **CopyDescription** variable back in its original place, once the original variable has been deleted.

**Therefore, do the following:**

* Insert the CopyDescription variable to the left of the Tax Invoice (insert the new **DBText** field in the correct position and define it with data pipeline: **plInvNum** and field: **CopyDescription)**
* Keep your focus on the new variable and notice the actual variable name for this new field at the bottom left of the screen: **DBtext39** in this case



* Select the **Calc** tab on the top of the screen and find the new variable called **DBtext39** under the Groups / Header section of report fields





* Rename the variable by selecting it once to focus on it, then selecting it again (not double clicking on it) to **ppCopy**
* Back on the **Design** screen, at the bottom, you should now see the correct variable name:



* Save the changed layout and all should be fine now