

ODBC Connection Information Dialog displays when running a report:

Cause: Connection information stored in .RPT is invalid. Issue can be caused by copying a report from another Sage 100 install.

Resolution:

Click the Back Button

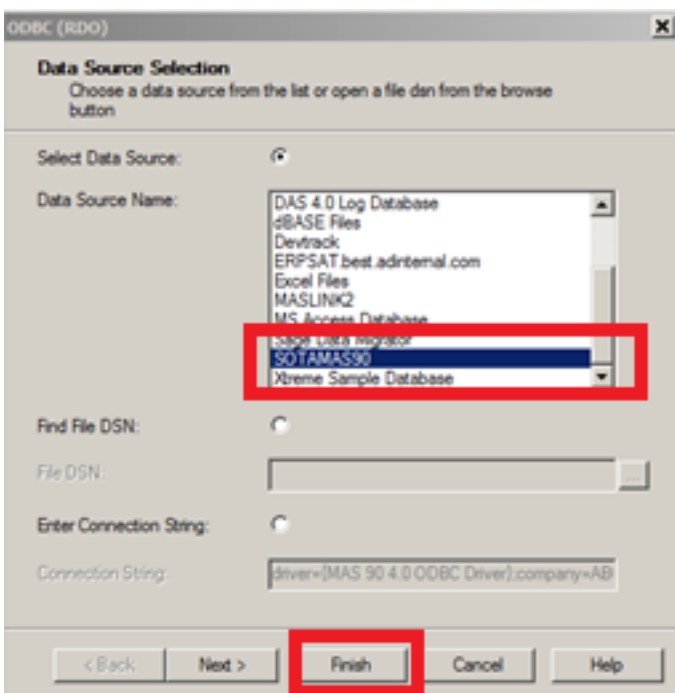
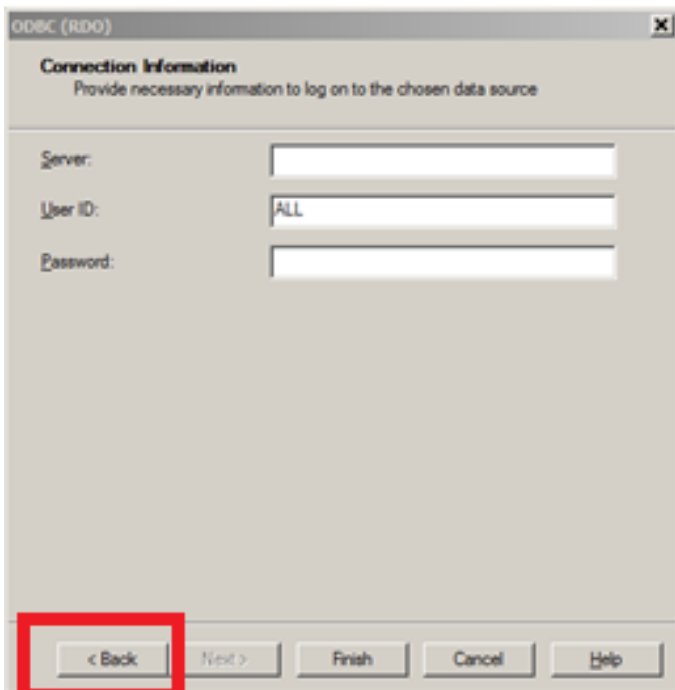
Select Data Source

Select SOTAMAS90 DSN

Click Finish

Once the report is run from within Sage 100 it will store off a valid connection string.

***Note:** Starting with the 2013 (5.0) a connection string is passed to Crystal Reports at runtime to retrieve Sage 100 data and render the report. The SOTAMAS90 DSN is no longer used, but maintained for backward compatibility.



Database Logon Prompt displays “<Back” button is disabled:

Cause: Login and/or Password Information stored with .RPT is missing from the connection string or the ODBC Driver components have been removed.

Resolution:

Enter the Login ID (Sage User)

Enter Password (Sage 100 Password)

Press Finish

If the logon fails

Check for the following files: MAS 90 4.0 ODBC Driver

On an X64 workstation operating system:

C:\Windows\SysWOW64\Pvxio.dll

C:\Windows\SysWOW64\Pvxodbc.dll

C:\Windows\SysWOW64\Pvxsec32.dll

On an X86 workstation operating system:

C:\Windows\System32\Pvxio.dll

C:\Windows\System32\Pvxodbc.dll

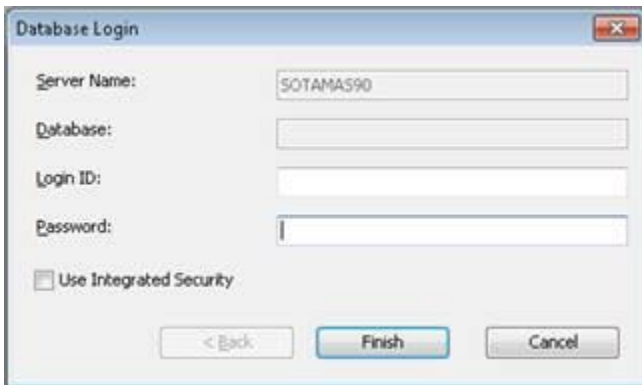
C:\Windows\System32\Pvxsec32.dll

All three file must reside in the same directory and be the same version.

Rerun workstation setup

Copy files from a working Sage 100 workstation

Identify the program that is removing the driver components (Anti -Virus) exclude the driver components from scanning



***Note:** All Sage 100 reports are processed using the x86(32 bit) version of the MAS 90 4.0 ODBC Driver.

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